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ABSTRACT

This books deals with the logical intersection of technology and management in the context of libraries and other information centers. It is divided into the following sections: Effects of Technology on the Institution and its Management; Effects of Technology on Services and Users; and Special Issues in the Management of Technology. Chapters are as follows: (1) Why Libraries Apply Technology; (2) Effects of Technology on Management and on Organizational Structures; (3) Effects of Technology on Library Staff; (4) Instruction and Training; (5) Management Data from Automated Systems; (6) Automated Systems in Collection Management; (7) Collection Management and Electronic Resources; (8) Library-vendor Relationships; (9) The Impact of CD-ROM; (10) Alternative Access Modes; (11) Document Access and Delivery; (12) General Trends in User Services; (13) Libraries and the Internet; (14) Evaluation of Automated Systems; (15) Artificial Intelligence and Expert Systems; and (16) Summary and Possible Trends. Appendices contain evaluation checklists for OPACs, a report of the Task Force on Library Instruction, University of Illinois, and a list of abbreviations. Contains over 20 pages of references and an index. (AEF)

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